**FAVOUR AMUNGA**

7162 SW 204TH AVE APT 3 • BEAVERTON **,** Oregon , 97007

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**SUMMARY OF QUALIFICATIONS**

I have 3 years of experience, including as a Team Member, as a WAITRESS and as a WAITRESS/CAREGIVER in industries including Eating and Drinking Places and Social Services. Most recently, I have been working as a Team member at Burgerville Inc from June 2012 to September 2012. My skills and experiences include: cash handling, multitasking, organized, great smile, people person, attention to detail, always looking for ways to learn new things, passionate for hospitality industry. I have studied HOSPITALITY MANAGEMENT & TOURISM at UNIVERSITY OF PHOENIX and have studied at LIBERTY HIGH SCHOOL.

**PROFESSIONAL WORK OF EXPERIENCE**

**Burgerville Inc** , BEAVERTON , Oregon , June 2012- September 2012

Team member

Taking orders and payments. Bag foods. Prepare drinks such as shakes, coffee. Serving food to guests. Cleaning and up the lobby.

**NORTHWEST MARSHALL PLACE** , PORTLAND , Oregon , December 2011- March 2012

WAITRESS

Write patrons' food orders on order slips; memorize orders for transmittal to kitchen staff. Take orders from patrons for food or beverages. Check with customers to ensure that they are enjoying their meals and take action to correct any problems. Serve food or beverages to patrons, and prepare or serve specialty dishes at tables as required. Remove dishes and glasses from tables or counters, and take them to kitchen for cleaning. Present menus to patrons and answer questions about menu items, making recommendations upon request. Inform customers of daily specials. Clean tables or counters after patrons have finished dining. Explain how various menu items are prepared, describing ingredients and cooking methods. Prepare tables for meals, including setting up items such as linens, silverware, and glassware. Perform food preparation duties such as preparing salads, appetizers, and cold dishes, portioning desserts, and brewing coffee. Stock service areas with supplies such as coffee, food, tableware, and linens. Garnish and decorate dishes in preparation for serving. Fill salt, pepper, sugar, cream, condiment, and napkin containers.

**REGENCY PARK ASSISTED LIVING** , PORTLAND , Oregon , July 2010- November 2011

WAITRESS/CAREGIVER

Write patrons' food orders on order slips; memorize orders for transmittal to kitchen staff. Take orders from patrons for food or beverages. Check with customers to ensure that they are enjoying their meals and take action to correct any problems. Serve food or beverages to patrons, and prepare or serve specialty dishes at tables as required. Remove dishes and glasses from tables or counters, and take them to kitchen for cleaning. Present menus to patrons and answer questions about menu items, making recommendations upon request. Inform customers of daily specials. Clean tables or counters after patrons have finished dining. Explain how various menu items are prepared, describing ingredients and cooking methods. Prepare tables for meals, including setting up items such as linens, silverware, and glassware. Perform food preparation duties such as preparing salads, appetizers, and cold dishes, portioning desserts, and brewing coffee. Stock service areas with supplies such as coffee, food, tableware, and linens. Garnish and decorate dishes in preparation for serving. Fill salt, pepper, sugar, cream, condiment, and napkin containers.

**EDUCATION**

**UNIVERSITY OF PHOENIX**  PHOENIX , Arizona March 2013

**HOSPITALITY MANAGEMENT & TOURISM** Associates degree or equivalent

**LIBERTY HIGH SCHOOL**  HILLSBORO , Oregon June 2009

High school diploma or equivalent

**ADDITIONAL INFORMATION AND SKILLS**

Skills: Communication , Can do attitude , Great smile , Passionate about the hospitality industry , Multitasking , Flexibility , People person , Cash handling , Calm under pressure , Organized , Computer skills , Attention to detail